

INFORMATION NOTICE ON THE PROCESSING OF PERSONAL DATA FOR THE SUGGESTION, COMPLAINT, AND FEEDBACK PROCEDURE

In accordance with the Personal Data Protection Law No. 6698 (“**Law**”), your personal data which you have shared as part of the suggestion, complaint, and feedback procedure may be processed by Nurol İnşaat ve Ticaret A.Ş. (“**Nurol İnşaat**”) as the data controller within the scope explained below.

Detailed information regarding the processing of your personal data is provided in the Nurol İnşaat ve Ticaret A.Ş. Personal Data Protection and Processing Policy, which is available at www.nurolinsaat.com.tr/kisisel-verilerin-korunmasi.

Purposes and Legal Basis for Processing Personal Data

Your collected personal data may be processed by Nurol İnşaat within the framework of the purposes (“**Purposes**”) below

- To effectively manage the suggestion, complaint, and feedback mechanism,
- To receive and evaluate suggestions, complaints, and feedback,
- To take necessary action, manage processes, and conduct follow-up in order to analyze and address suggestions, complaints, and feedback,
- For record-keeping and reporting.

Recipients and Purposes for Transferring Your Personal Data

The personal data collected may be transferred to fulfill the Purposes listed above in accordance with the rules of personal data processing stated in Article 5 and the conditions for the transfer of personal data stated in Articles 8 and 9 of the Law, to our relevant business partners, suppliers, and shareholders, and to legally authorized public institutions and private individuals when it is expressly provided for by the laws and it is necessary for compliance with a legal obligation to which we are subject.

Method and Legal Basis for the Collection of Personal Data

Your personal data is collected by the M-Files software used by Nurol İnşaat employees, as well as through feedback boxes.

Your collected personal data may be processed within the framework of the purposes and legal grounds listed below in line with the conditions of personal data processing stated in Article 5 of the Law.

When processing of data is necessary for the legitimate interests pursued by the data controller, provided that this processing shall not violate the fundamental rights and freedoms of the data subject;

- To manage the suggestion, complaint, and feedback mechanism,
- To receive and evaluate suggestions, complaints, and feedback,

- To take necessary action, manage processes, and conduct follow-up in order to analyze and address suggestions, complaints, and feedback,
- For record-keeping and reporting.

When data processing is necessary for the establishment, exercise or protection of any right;

- To receive and evaluate suggestions, complaints, and feedback.

Your Rights under Article 11 of the Law

We hereby declare that as personal data subjects, you are entitled to the following rights, set forth under Article 11 of the Law:

- To learn whether your personal data has been processed, and request information regarding the processing,
- To learn the purpose of the processing of your personal data and whether it has been used accordingly,
 - To learn which third parties your personal data has been transferred to,
 - To request rectification in case your personal data has been processed incompletely or inaccurately and to demand the operations in this regard be reported to third parties your personal data has been transferred to,
 - To demand the erasure or destruction of your personal data in the event that the reasons for the processing no longer exist even though it was processed in accordance with the Law and other relevant provisions and to demand the operations in this regard be reported to third parties your personal data has been transferred to,
 - To object to negative consequences to you that are concluded, as a result of analysis of the processed personal data through solely automatic systems,
 - To demand compensation for the damages that you have suffered as a result of an unlawful processing of your personal data.

You may convey your requests concerning your rights listed above, to Nurol İnşaat by filling the Application Form available at www.nurolinsaat.com.tr/kisisel-verilerin-korunmasi , or via the other methods specified in the legislation. Depending on the nature of your request, your application will be concluded as soon as possible, within 30 days at the latest, and in principle, free of charge. However, if the process requires additional costs, a fee may be demanded according to the tariff determined by the Personal Data Protection Board.